Garbage Disposal Troubleshooting

Never put your hand in the hopper (down the drain into the disposal)!

PROBLEM 1: Disposal Will Not Turn On (No Noise)



If the disposal will not turn on and it is NOT making a humming sound, then there is an electrical problem.

- First, press the **Reset Button** found on the bottom or side of the unit. If it has reset, the button will be popped out.
- If that does not work, check to see if the circuit breaker has tripped and turned off in the electrical service panel, if so flip the breaker all the way off, then all the way back on.
- If the disposal will still not turn on and makes no noise, the garbage disposal may be beyond repair and needs to be replaced.

PROBLEM 2: Stuck Flywheel / Disposal Will Not Run (Makes a Humming Noise)



If the garbage disposal won't turn on but makes a humming sound when you flip the switch, it won't do that for long. That means you have a stuck flywheel and the reset button on the unit itself or the fuse or circuit breaker in your electrical service panel will trip and turn off very quickly. The flywheel is stuck because something is lodged between it or the impeller(s) and the shredder ring.

- Run hot water down the drain to dissolve any buildup that may be preventing the disposal from turning. Do not wash grease, fruit/vegetable peels, or anything other than liquid down the drain. If it is found that food debris or grease is the source of the problem, the tenant may be responsible for paying the related maintenance charges.

- Check for any visible & easily/safely removable obstructions. If it is found that an object allowed to fall into the drain is the source of the problem, the tenant may be responsible for paying the related maintenance charges.

If your garbage disposal is still not working, please submit a maintenance request through your tenant portal.

CONTACT

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